

Date: Monday, 17th April 2023  
Our Ref: MB/SH FOI 5641

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**Re: Freedom of Information Request FOI 5641**

We are writing in response to your request submitted under the Freedom of Information Act, received in this office on 17th March 2023.

Your request was as follows:

1.  Does your organisation procure Non-Emergency Patient Transport (NEPTS) contracts and if not please provide contact details of the organisation that does procure NEPTS on behalf of your organisation?

[I can confirm the Walton Centre NHS Foundation Trust \(WCFT\) does procure NEPTS contracts.](#)

2.  What date is/was your current NEPTS contract due to end (outside of any available extension periods) and what extension periods are available?

[31/10/2023](#)

3.  For how many years was the NEPTS contracted awarded?

[1 year.](#)

4.  Which organisation was awarded the NEPTS contract?

[Click Travel.](#)

5.  What was the total value of the awarded NEPTS contract excluding any extension periods?

[£50,000.00](#)

6.  What was the additional spend on NEPTS over and above the awarded contracted value for the year to December 31st, 2022? Please confirm the split of this overspend by provider.

[Nil.](#)

7.  What has been, both in terms of numbers and %, the two largest KPI failure(s) of the NEPTS contract for the year to December 31st 2022?

[I can confirm in accordance with Section 1 of the Freedom of Information Act 2000 \(FOIA\) that we do not hold the information you have requested. Therefore we cannot provide this information.](#)

[Under the FOIA, we are not required to create this information in order to answer your request. I should explain that the](#)

FOIA is to do with transparency of information held by public authorities. It gives an individual the right to access recorded information held by public authorities. The FOIA does not require public authorities to generate information, or to answer questions, provide explanations or give opinions, unless this is recorded information that they already hold.

8.  Does your organisation use taxis to transport NEPTS patients.

Yes.

9.  Does your organisation have contracts with taxi companies that are longer than 6 months and if so please provide names of these taxi companies?

No.

Please see our response above in [blue](#).

### Re-Use of Public Sector Information

All information supplied by the Trust in answering a request for information (RFI) under the Freedom of Information Act 2000 will be subject to the terms of the Re-use of Public Sector Information Regulations 2005, Statutory Instrument 2005 No. 1515 which came into effect on 1st July 2005.

Under the terms of the Regulations, the Trust will licence the re-use of any or all information supplied if being used in a form and for the purpose other than which it was originally supplied. This license for re-use will be in line with the requirements of the Regulations and the licensing terms and fees as laid down by the Office of Public Sector Information (OPSI). Most licenses will be free; however the Trust reserves the right, in certain circumstances, to charge a fee for the re-use of some information which it deems to be of commercial value.

Further information can be found at [www.opsi.gov.uk](http://www.opsi.gov.uk) where a sample license terms and fees can be found with guidance on copyright and publishing notes and a Guide to Best Practice and regulated advice and case studies, at [www.opsi.gov.uk/advice/psi-regulations/index.htm](http://www.opsi.gov.uk/advice/psi-regulations/index.htm)

If you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to the Freedom of Information Office at the address above.

**Please remember to quote the reference number, FOI 5641 in any future communications.**

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted by:

Post: Information Commissioners Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

Online: <https://ico.org.uk/make-a-complaint/foi-and-eir-complaints/>

Telephone: 0303 123 1113

Yours sincerely

*Mike Burns*

**Mr. Mike Burns, Executive Lead for Freedom of Information**